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**ACTION TAKEN REPORT ON INSTITUTIONAL FEEDBACK 2018-2019**

**Action taken report on Institutional Feedback from Students, Teachers and Parents**

**(Session 2018-2019)**

Evaluating the feedback of Parents, Students and other stakeholders thoroughly the IQAC of Chittaranjan College takes necessary steps & responsive measures for the betterment of the students.

It was decided that Principal will take care of the fact that there would be 100% punctuality from teachers' side in attending the class so that they can be vocal for maintaining punctuality of the students.

All faculties will update more interactive learning resources like class notes in the form of ppt., pdf., diagrammatic presentation like flow chart etc. for better understanding of the students.

As per the students' feedback seminar, Students' quiz in the class (online/ offline) are helpful method for easy understanding of any difficult topic. So all the departments will try to arrange more of these means.

Expansion of library resources (Books & Journals etc.) would be of primary focus for the sake of students. Librarian will take care of it.

Analysing the parent feedback it is decided that more carrier counselling courses & awareness among the students for competitive examination & higher studies will be arranged.

Admission Committee & Academic Committee will ensure more student friendly admission Procedure in the college in coming year.

*Paramita Das*  
IQAC Co-ordinator  
Chittaranjan College  
Kolkata-9

*Swasthik*  
Signature of the Principal  
Principal  
Chittaranjan College  
Kolkata - 700009

The Secretary / Principal



# CHITTARANJAN COLLEGE

8A, BENIATOLA LANE  
KOLKATA-700 009  
☎ : 2241-4570

No. CRC/CU/111A

27-09-2019

To  
The Registrar  
University of Calcutta  
87/1, College street  
College Square  
Kolkata  
West Bengal 700073

Subject: Submission of summary of the feedback taken on syllabi from Students,  
Faculties and Parents for the session 2018-2019

Respected Sir,

This is to bring to your kind attention that Chittaranjan College has taken feedback from their beloved students, esteemed faculties and respectable parents on the syllabi and other related factors for the session 2018-2019. I am submitting the outline of the feedback received for your kind consideration and necessary action.

The feedback from students expressed that most of the students are satisfied with the present syllabus, teaching style & methods following by the faculties. Though our faculties are always trying to implement more innovative measures to update teaching-learning facilities. Students expect more carrier oriented guidance for their better future.

On the teachers' responses it was revealed that most of the teachers are overall satisfied with the present syllabi though some modification is needed to make it more job oriented. Faculties are keen



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to imply more practical oriented teaching procedure through seminar, webinar, project etc. as these means are very much student friendly.

From the response of the parents it was evident that few carrier counselling programmes are needed & workshops are required to raise awareness regarding competitive examination and higher studies.

I anticipate your considerate attention towards the findings observed in the responses as mentioned above and seek your humble concern by doing the needful.

Thanking you,

With regards

(Dr. Shyamalendu Chatterjee)

Principal  
Chittaranjan College  
Kolkata - 700009

To



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**ACTION TAKEN REPORT ON INSTITUTIONAL FEEDBACK 2019-2020**

**Action taken report on Institutional Feedback from Students, Teachers and Parents  
(Session 2019-2020)**

IQAC of Chittaranjan College always try to fulfill their role by planning, guiding and monitoring Quality Assurance (QA) and Quality Enhancement (QE) activities of the college.

Considering all the feedback from the Students, Parents and Faculties it is decided that few Infrastructural development are necessary.

Teachers will introduce more new techniques / strategies of testing and assessment of students.

All HODs are suggested to organise offline & online workshops & seminars for the betterment of students.

More clarity is needed during the admission procedure. So few strategies and measures have taken by the admission committee.

Infrastructural lacuna, Institutional Discipline, Cleanliness & hygiene in the campus would be more prioritised.

Meeting in regular interval within the faculty members & more interactions with the students are emphasised in the meeting.

More ICT based teaching learning facilities will be initiated as per the meeting with the principal.

It is decided that librarian will update the necessary requirement for books & journals in the beginning of every academic session.

*Paramita Das*

**IQAC Co-ordinator  
Chittaranjan College  
Kolkata-9**

*Swastika*  
Signature of the Principal  
Principal  
Chittaranjan College  
Kolkata - 700009

The Secretary / Principal



## CHITTARANJAN COLLEGE

8A, BENIATOLA LANE  
KOLKATA-700 009  
☎ : 2241-4570

No. ERC/CU/145B.

11-02-2022

The Registrar

University of Calcutta

87/1, College street

College Square

Kolkata

West Bengal 700073

Subject: Submission of summary of the feedback taken on syllabi from Students,  
Faculties and Parents for the session 2019-2020

Respected Sir,

This is to bring to your kind attention that Chittaranjan College has taken feedback from their beloved students, esteemed faculties and respectable parents on the syllabi and other related factors for the session 2019-2020. Following are the outline of the feedback received from student, parents & faculties, for your kind consideration and necessary action.

The feedback from students revealed that most of the students are satisfied with the present syllabus, teaching style & methods following by the faculties. Though the students opted for more seminar & quiz based teaching method and students also opted for improved library facilities.



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Teachers' responses showed that they are overall satisfied with the present syllabi though some .....20  
modification is needed to make it more job oriented. Faculties are willing to implement more ICT  
based teaching learning facilities.

From the response of the parent, it was evident that admission procedure must more clear to all.  
They also opt for few carrier counselling programmes & workshops which will be helpful for  
students' future studies or placement.

I anticipate your considerate attention towards the findings observed in the responses as mentioned  
above and seek your humble concern by doing the needful.

Thanking you,

With regards

(Dr. Shyamalendu Chatterjee)

Principal  
Chittaranjan College  
Kolkata - 700009

The Secretary / Principal



## CHITTARANJAN COLLEGE

8A, BENIATOLA LANE  
KOLKATA-700 009  
☎ : 2241-4570

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### ACTION TAKEN REPORT ON INSTITUTIONAL FEEDBACK 2020-2021

#### **Action taken report on Institutional Feedback from Students, Teachers, Alumni and Parents (Session 2020-21)**

The IQAC plays an important role in evaluating college experience of students, alumni, parents and other stakeholders. This evaluation helps in further improvement of the process. Parents and alumni feedback help to enhance strategic decision-making. All feedback were thoroughly analyzed and responsive measures are undertaken wherever feasible.

Because of the ongoing pandemic, students faced challenge in academic, physical as well as mental health. Faculties are advised to keep in touch with students to boost their confidence. All the faculty members were suggested to provide more academic resources to students as per their requirement.

Although the infrastructural facilities have been stalled due to the present pandemic situation, the college will take all possible steps for infrastructural development to meet the need of the students in new normal environment.

HODs of all departments were suggested to organize online webinars/workshops/counselling sessions for students and other stakeholders.

Online learning materials will be provided to students by the library of the college.

To attract students during new admission, some proactive measures will be discussed in the meeting of admission and academic committee meeting.

All departmental faculties were suggested to prepare a data of COVID Vaccination details of students and encourage them to get vaccinated as per GOI protocol.

*Paramita Das*

**IQAC Co-ordinator  
Chittaranjan College  
Kolkata-9**

*Shwartzjee*  
Signature of the Principal  
Principal  
Chittaranjan College  
Kolkata - 700009

The Secretary / Principal



## CHITTARANJAN COLLEGE

8A, BENIATOLA LANE  
KOLKATA-700 009  
☎ : 2241-4570

No. CRE/eu/145 A

11-02-2022

Memo No:

Date :

To

The Registrar

University of Calcutta

87/1, College street

College Square

Kolkata

West Bengal 700073

**Subj: Submission of the Summary of Feedback Report Collected from Students,  
Faculties & Parents for the Session 2020-2021**

Respected Sir,

This is to bring to your kind attention, that Chittaranjan college has taken feedback from its stakeholders on several criteria related to this teaching learning, infrastrure of the institution in the session 2020-2021. In this connection, I am submitting a brief report of the feedback received, for your kind consideration and necessary step of action.

The feedback survey revealed the problems faced by students in shifting to online mode of learning. However, students were satisfied with the teaching method and support received from the institution in online mode.

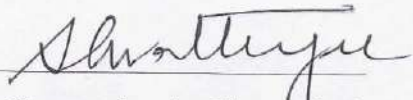
Majority faculty expressed positive concern regarding helping out students in learning and reaching out to them in maintaining mental health. e facilities of teaching learning environment in the college. A good number of faculties expressed their satisfaction regarding facility of faculty skill development programme.

A good number of parents gave positive feedback on issues like support from teaching staff and non-teaching staff.

As its affiliating University, I anticipate your considerate attention towards the observed findings mentioned above and seek your humble concern by doing the needful.

Thanking You,

With regards,

  
( Dr. Shyamalendu Chatterjee)  
Principal  
Chittaranjan College  
Kolkata - 700009

The Secretary / Principal



**CHITTARANJAN COLLEGE**

8A, BENIATOLA LANE  
KOLKATA-700 009  
☎ : 2241-4570

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**ACTION TAKEN REPORT ON INSTITUTIONAL FEEDBACK 2021-2022**

**Action taken report on Institutional Feedback from Students, Teachers, Alumni and Parents (Session 2021-22)**

After thorough analysis of the feedback surveys, the institution has successfully identified specific areas for improvement. This feedback extends beyond students to include other stakeholders. All feedback were meticulously documented.

Due to the COVID Pandemic the entire process of teaching learning had lost its normal rhythm and the college is trying to regularize teaching learning in new normal environment.

Sanitizer dispenser will be arranged to maintain health ad hygiene. Proactive measures will be adopted to ensure hygiene and cleanliness throughout the college building. Students will be sensitized frequently about the need of maintaining and practicing hygienic habits.

Faculty members have been suggested to keep in touch with students and encourage them to attend face to face classes regularly maintaining healthy protocols.

Motivational session has been planned in near future.

It has been decided to buy more laptops/desktop computers for the students to align with their educational requirements.

Library schedule to be keep in mind by the routine committee while preparing the routine, so that students can get time to access the books for their maximum benefit.

*Paramita Das*

**IQAC Co-ordinator  
Chittaranjan College  
Kolkata-9**

**IQAC Co-ordinator  
Chittaranjan College  
Kolkata-9**

*Shwartz*  
Signature of the Principal

**Principal  
Chittaranjan College  
Kolkata - 700009**

The Secretary / Principal



## CHITTARANJAN COLLEGE

8A, BENIATOLA LANE  
KOLKATA-700 009  
☎ : 2241-4570

No. erc/eu/163/2

5-12-2022

Memo No:

Date :

To

The Registrar

University of Calcutta

87/1, College street

College Square

Kolkata

West Bengal 700073

**Subj: Submission of the Summary of Feedback Report collected from Students,  
Faculties, Alumni, Parents for the Session 2021-2022**

Respected Sir,

This is to bring to your kind attention, that Chittaranjan college has taken feedback from its stakeholders on several criteria related to this teaching learning, infrastrure of the institution in the session 2021-2022. In this connection, I am submitting a brief report of the feedback received, for your kind consideration and necessary step of action.

The feedback survey of students revealed their preference of face to face class. A good number of students reported blended learning mode to be beneficial for learning process. Majority of students opined positively regarding organizing seminar/quiz for better understanding of the curriculum.

Faculty feedback was noted delicately. Majority faculty expressed positive feedback regrading the facilities of teaching learning environment in the college.

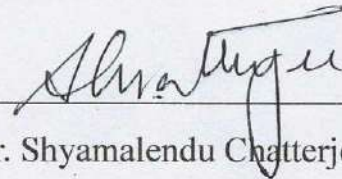
A good number of parents gave positive feedback on issues like support from teaching staff. However, they mixed feedback received on issues related to administration.

Alumni expressed their positive opinion towards library facilities and teaching method.

As its affiliating University, I anticipate your considerate attention towards the observed findings mentioned above and seek your humble concern by doing the needful.

Thanking You,

With regards,



---

( Dr. Shyamalendu Chatterjee)

Principal  
Principal  
Chittaranjan College  
Kolkata - 700009



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**Students' Feedback Questionnaire 2022-23**

	Excellent	Extremely Good	Very Good	Good	Moderately Good	Moderate	Average	Poor	Very Poor	Extremely Poor
Are the lesson plans appropriate for timely completion of syllabus?										
Is the Blended mode of Learning (online & offline) highly beneficial for the learning process?										
Is students' seminar / Students Quiz in the class (online/ offline) helpful for better understanding of the curriculum?										
Is project work/ tutorial helped you to better understand the subject?										
Is adequate learning resources (class notes, ppt, library books/ pdf etc.) available for understanding the courses?										
Is the library equipped with enough quantity and quality books for your perusal?										

*Paramita Das*

Signature of IQAC Coordinator

IQAC Coordinator  
Chittaranjan College  
Kolkata-9

*Swasthysree*  
Signature of the Principal

Principal  
Chittaranjan College  
Kolkata - 700009



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Are the teachers punctual in attending the class?										
Are the teachers effectively explain and illustrate course concepts in the class?										
Are the teachers well prepared for the classes?										
Are the teachers' instructions easy to understand in class?										
How do you rate college infrastructures?										
How do you rate teaching learning process?										

*Paramita Das*

Signature of IQAC Coordinator

IQAC Coordinator  
Chittaranjan College  
Kolkata-9

*Swastiyee*  
Signature of the Principal

Principal  
Chittaranjan College  
Kolkata - 700009



No.....

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**Students' Feedback Analysis Chart  
2022-23**

Options for Questions: Excellent, Extremely Good, Very Good, Good, Moderately Good, Moderate, Average, Poor, Very Poor, Extremely Poor

**Students Feedback**

**No of Feedback Submitted - 141**

<p>Are the lesson plans appropriate for timely completion of syllabus?</p>	<table border="1"> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Excellent</td> <td>52%</td> </tr> <tr> <td>Extremely Good</td> <td>27%</td> </tr> <tr> <td>Very Good</td> <td>13%</td> </tr> <tr> <td>Good</td> <td>7%</td> </tr> <tr> <td>Moderately Good</td> <td>1%</td> </tr> <tr> <td>Moderate</td> <td>0%</td> </tr> </tbody> </table>	Category	Percentage	Excellent	52%	Extremely Good	27%	Very Good	13%	Good	7%	Moderately Good	1%	Moderate	0%
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<p>Is project work/ tutorial helped you to better understand the subject?</p>	<table border="1"> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Excellent</td> <td>57%</td> </tr> <tr> <td>Extremely Good</td> <td>23%</td> </tr> <tr> <td>Very Good</td> <td>16%</td> </tr> <tr> <td>Good</td> <td>2%</td> </tr> <tr> <td>Moderately Good</td> <td>2%</td> </tr> <tr> <td>Moderate</td> <td>0%</td> </tr> </tbody> </table>	Category	Percentage	Excellent	57%	Extremely Good	23%	Very Good	16%	Good	2%	Moderately Good	2%	Moderate	0%
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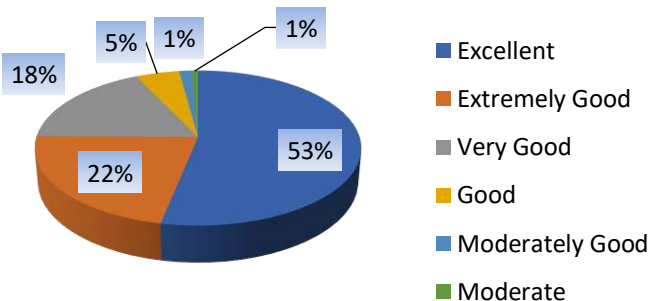
<p>Are the teachers effectively explain and illustrate course concepts in the class?</p>	<table border="1"> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Excellent</td> <td>46%</td> </tr> <tr> <td>Extremely Good</td> <td>29%</td> </tr> <tr> <td>Very Good</td> <td>15%</td> </tr> <tr> <td>Good</td> <td>6%</td> </tr> <tr> <td>Moderately Good</td> <td>4%</td> </tr> <tr> <td>Other</td> <td>0%</td> </tr> </tbody> </table>	Category	Percentage	Excellent	46%	Extremely Good	29%	Very Good	15%	Good	6%	Moderately Good	4%	Other	0%
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<p>Are the teachers well prepared for the classes?</p>	<table border="1"> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Excellent</td> <td>47%</td> </tr> <tr> <td>Extremely Good</td> <td>33%</td> </tr> <tr> <td>Very Good</td> <td>11%</td> </tr> <tr> <td>Good</td> <td>6%</td> </tr> <tr> <td>Moderately Good</td> <td>3%</td> </tr> <tr> <td>Other</td> <td>0%</td> </tr> </tbody> </table>	Category	Percentage	Excellent	47%	Extremely Good	33%	Very Good	11%	Good	6%	Moderately Good	3%	Other	0%
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<p>How do you rate college infrastructures?</p>	<table border="1"> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Excellent</td> <td>59%</td> </tr> <tr> <td>Extremely Good</td> <td>21%</td> </tr> <tr> <td>Very Good</td> <td>14%</td> </tr> <tr> <td>Good</td> <td>4%</td> </tr> <tr> <td>Moderately Good</td> <td>2%</td> </tr> <tr> <td>Moderate</td> <td>0%</td> </tr> </tbody> </table>	Category	Percentage	Excellent	59%	Extremely Good	21%	Very Good	14%	Good	4%	Moderately Good	2%	Moderate	0%
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<p><i>Paramita Das</i> Signature of IQAC Coordinator IQAC Coordinator Chittaranjan College Kolkata-9</p>	<p><i>Swasthaye</i> Signature of the Principal Principal Chittaranjan College Kolkata - 700009</p>														



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How do you rate teaching learning process?



*Paramita Das*

Signature of IQAC Coordinator

IQAC Coordinator  
Chittaranjan College  
Kolkata-9

*Shwastik*

Signature of the Principal

Principal  
Chittaranjan College  
Kolkata - 700009



**OBSERVATIONS & ACTION TAKEN REPORT ON STUDENTS' FEEDBACK**

**(2022-2023)**

**OBSERVATIONS ON STUDENTS' FEEDBACK REPORT**

- Students feedback on the teaching method and preparation of the faculties was noted by the committee.
- Learning resources related opinion were observed.
- Library resources and range of books to be expanded.

**ACTION TAKEN REPORT**

- It was decided unanimously that the Teacher-in-Charge would meet all the departmental heads to discuss the process of making teaching more elusive, illustrative and to improve the teaching learning process.
- Students were counselled by teachers of all departments before examination regarding question pattern, writing pattern, time management and also to boost up their confidence level.

All faculties agreed on providing more learning resources like pdf, handouts to students whenever required by them as supportive material.

- It was resolved that the Librarian would be requested to formally arrange a meeting before commencement of each semester and get the list of books from all Departmental Heads so that in order to purchase more books and learning resources timely.

*Paramita Das*

Signature of IQAC Coordinator

IQAC Coordinator  
Chittaranjan College  
Kolkata-9

*Shwastik*

Signature of the Principal

Principal  
Chittaranjan College  
Kolkata - 700009



No.....

.....20

**Faculty Feedback Questionnaire 2022-23**

	Excellent	Extremely Good	Very Good	Good	Moderately Good	Moderate	Average	Poor	Very Poor	Extremely Poor
Rate the available infrastructural facilities given to teachers and students by the college										
Rate the environment in the college for implementing advance teaching-learning facilities.										
Do the contents of curriculum satisfy the job requirement of the students?										
Does the college provide adequate opportunities and support to faculty members for upgrading their skills and qualifications?										
Are sufficient books available in the college library for teachers and students?										
Do you have the freedom to adopt new techniques / strategies of testing and assessment of students?										

*Paramita Das*

Signature of IQAC Coordinator

IQAC Coordinator  
Chittaranjan College  
Kolkata-9

*Shwasthya*

Signature of the Principal

Principal  
Chittaranjan College  
Kolkata - 700009



No.....

.....20

Are ICT facilities adequate in the institution?										
Do the college staff collectively put efforts for growth of the college?										
Do you think the college puts equal emphasis on academics as well as extra-curricular activities?										
Do you think the college authorities are approachable and accessible?										

*Paramita Das*

Signature of IQAC Coordinator

IQAC Coordinator  
Chittaranjan College  
Kolkata-9

*Swasthik*

Signature of the Principal

Principal  
Chittaranjan College  
Kolkata - 700009



No.....

.....20

**Faculty Feedback Analysis Chart**

2022-23

Options for Questions: Excellent, Extremely Good, Very Good, Good, Moderately Good, Moderate, Average, Poor, Very Poor, Extremely Poor

**Faculty Feedback**

**No of Feedback Submitted - 22**

<p>Rate the available infrastructural facilities given to teachers and students by the college.</p>	<table border="1"> <caption>Feedback for Infrastructural Facilities</caption> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Excellent</td> <td>46%</td> </tr> <tr> <td>Extremely Good</td> <td>36%</td> </tr> <tr> <td>Very Good</td> <td>18%</td> </tr> <tr> <td>Good</td> <td>0%</td> </tr> <tr> <td>Moderately Good</td> <td>0%</td> </tr> <tr> <td>Moderate</td> <td>0%</td> </tr> </tbody> </table>	Category	Percentage	Excellent	46%	Extremely Good	36%	Very Good	18%	Good	0%	Moderately Good	0%	Moderate	0%
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No.....

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*Paramita Das*

Signature of IQAC Coordinator

**IQAC Coordinator  
Chittaranjan College  
Kolkata-9**

*Swasthik*  
Signature of the Principal

**Principal  
Chittaranjan College  
Kolkata - 700009**



No.....

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*Paramita Das*

Signature of IQAC Coordinator

**IQAC Coordinator  
Chittaranjan College  
Kolkata-9**

*Swasthik*

Signature of the Principal

**Principal  
Chittaranjan College  
Kolkata - 700009**



No.....

.....20

## **OBSERVATIONS & ACTION TAKEN REPORT ON FACULTY FEEDBACK**

**(2022-2023)**

### **OBSERVATIONS ON FACULTY FEEDBACK REPORT**

- Faculty feedback on infrastructural facility and advance teaching learning environment was noted.
- Feedback regarding adequate opportunities and support to faculty members for upgrading their skills and qualifications has been observed.
- Faculty opinion regarding freedom to adopt new techniques/strategies of testing and assessment of students was also documented.

### **ACTION TAKEN REPORT**

- The Committee in its meeting with the Principal resolved that more ICT based teaching learning facility will be initiated with the further discussion in Governing Body meeting.
- Dr. Sucharita Roy Chowdhury, Assistant Professor in Education has been provided with on duty leave (06/12/2022 to 19/12/2022) for participating in Refresher Course on Education (Online) from UGC-HRDC, Kumaun University, Nainital as a part of faculty development initiative of Chittaranjan College.
- It was resolved that academic committee will take proper initiative for continuous assessment of students. The Departmental Heads will make a list of required materials/ facility for continuous evaluation of students and submit to the Principal for further processing.

*Paramita Das*

Signature of IQAC Coordinator

**IQAC Coordinator  
Chittaranjan College  
Kolkata-9**

*Shwastika*

Signature of the Principal

**Principal  
Chittaranjan College  
Kolkata - 700009**



No.....

.....20

**Parents' Feedback Questionnaire 2022-23**

	Excellent	Extremely Good	Very Good	Good	Moderately Good	Moderate	Average	Poor	Very Poor	Extremely Poor
Rate the college admission procedure.										
Rate the response from college office for any college related queries.										
Rate the support provided by the teaching staff to the student.										
Rate the support provided by the teaching staff to the student.										
Rate the campus environment in the academic improvement of your ward.										
Rate the administration and Principal activities.										
Rate the facilities provided to the students for health and First Aid by the college.										

*Paramita Das*

Signature of IQAC Coordinator

IQAC Coordinator  
Chittaranjan College  
Kolkata-9

*Swasthik*

Signature of the Principal

Principal  
Chittaranjan College  
Kolkata - 700009



No.....

.....20

Rate the discipline maintained in the Campus.										
Rate your satisfaction with your ward's Progression.										
Rate your general opinion regarding the career building and placement guidance given by the college.										
Rate the college admission procedure.										
Rate the response from college office for any college related queries.										

*Paramita Das*

Signature of IQAC Coordinator

IQAC Coordinator  
Chittaranjan College  
Kolkata-9

*Shweta*

Signature of the Principal

Principal  
Chittaranjan College  
Kolkata - 700009



No.....

.....20

**Parents' Feedback Analysis Chart  
2022-23**

Options for Questions: Excellent, Extremely Good, Very Good, Good, Moderately  
Good, Moderate, Average, Poor, Very Poor, Extremely Poor

**Parents Feedback**

**No of Feedback Submitted – 141**

<p>Rate the college admission procedure.</p>	<table border="1"> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Excellent</td> <td>51%</td> </tr> <tr> <td>Extremely Good</td> <td>30%</td> </tr> <tr> <td>Very Good</td> <td>12%</td> </tr> <tr> <td>Good</td> <td>5%</td> </tr> <tr> <td>Moderately Good</td> <td>1%</td> </tr> <tr> <td>Moderate</td> <td>1%</td> </tr> </tbody> </table>	Category	Percentage	Excellent	51%	Extremely Good	30%	Very Good	12%	Good	5%	Moderately Good	1%	Moderate	1%
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No.....

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IQAC Coordinator  
Chittaranjan College  
Kolkata-9

*Shwastik*

Signature of the Principal

Principal  
Chittaranjan College  
Kolkata - 700009



No.....

.....20

**OBSERVATIONS & ACTION TAKEN REPORT ON PARENTS' FEEDBACK**

**(2022-2023)**

**OBSERVATIONS ON PARENTS' FEEDBACK REPORT**

- Parents' feedback on the administration and campus discipline was noted by the committee.
- Feedback regarding satisfaction with ward's progression as well as Career building and placement guidance has also been noted.

**ACTION TAKEN REPORT**

- It was decided that the Principal would meet all the staff and discuss on the development of future policies regarding development of administrative facility and activities before the commencement of each new session. More stress to be given on maintaining discipline inside the campus. The relevant authority will display code of conduct throughout the campus.
- It was resolved that Placement and Career Counselling Cell of the college will be requested to organize more counselling sessions and sensitize students regarding various prospects of each course.

It has been resolved that at least one Parent Teacher Meeting will be organized on yearly basis.

*Paramita Das*

Signature of IQAC Coordinator

IQAC Coordinator  
Chittaranjan College  
Kolkata-9

*Shwastika*

Signature of the Principal

Principal  
Chittaranjan College  
Kolkata - 700009



No.....

.....20

**Alumni Feedback Questionnaire 2022-23**

	Excellent	Extremely Good	Very Good	Good	Moderately Good	Moderate	Average	Poor	Very Poor	Extremely Poor
How do you rate the courses that you have learnt in the college in relation to your current job / occupation?										
How were the Infrastructural and Computer Lab facilities?										
How do you rate the faculty members according to their teaching method?										
Were the teachers punctual in attending the class?										
How were the library facilities?										
How were the Educational Resources available from the college?										
Do you find the college engaging in social initiatives like blood donation, dengue awareness?										

*Paramita Das*

Signature of IQAC Coordinator

IQAC Coordinator  
Chittaranjan College  
Kolkata-9

*Swasthige*  
Signature of the Principal

Principal  
Chittaranjan College  
Kolkata - 700009

The Secretary / Principal



# CHITTARANJAN COLLEGE

8A, BENIATOLA LANE

KOLKATA-700 009

☎ : 2241-4570

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How do you rate extracurricular activities like college sports, indoor games, social etc?										
Do you find teacher, office staff are helpful for any kind of queries?										
How you rate overall teaching learning experience in the college?										

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**Alumni Feedback Analysis Chart**

2022-2023

Options for Questions: Excellent, Extremely Good, Very Good, Good, Moderately Good, Moderate, Average, Poor, Very Poor, Extremely Poor

**Alumni Feedback**

**No of Feedback Submitted - 278**

<p>How do you rate the courses that you have learnt in the college in relation to your current job / occupation?</p>	<table border="1"> <caption>Course Rating Data</caption> <thead> <tr> <th>Rating</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Excellent</td> <td>51%</td> </tr> <tr> <td>Extremely Good</td> <td>30%</td> </tr> <tr> <td>Very Good</td> <td>13%</td> </tr> <tr> <td>Good</td> <td>4%</td> </tr> <tr> <td>Moderately Good</td> <td>2%</td> </tr> <tr> <td>Moderate</td> <td>0%</td> </tr> </tbody> </table>	Rating	Percentage	Excellent	51%	Extremely Good	30%	Very Good	13%	Good	4%	Moderately Good	2%	Moderate	0%				
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<p>Were the teachers punctual in attending the class?</p>	<table border="1"> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Excellent</td> <td>50%</td> </tr> <tr> <td>Extremely Good</td> <td>29%</td> </tr> <tr> <td>Very Good</td> <td>14%</td> </tr> <tr> <td>Good</td> <td>5%</td> </tr> <tr> <td>Moderately Good</td> <td>2%</td> </tr> <tr> <td>Moderate</td> <td>0%</td> </tr> </tbody> </table>	Category	Percentage	Excellent	50%	Extremely Good	29%	Very Good	14%	Good	5%	Moderately Good	2%	Moderate	0%
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IQAC Coordinator  
Chittaranjan College  
Kolkata-9

*Shwastiyee*

Signature of the Principal

Principal  
Chittaranjan College  
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**CHITTARANJAN COLLEGE**

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**OBSERVATIONS & ACTION TAKEN REPORT ON ALUMNI FEEDBACK  
(2022-2023)**

**OBSERVATIONS ON ALUMNI FEEDBACK REPORT**

Alumni feedback regarding computer lab facility and learning resources available in the campus was noted.

**ACTION TAKEN REPORT**

- The Committee in its meeting with the Principal resolved that a Registered Alumni Association will be formed. IQAC will take the necessary steps towards this.
- It was resolved that further discussions will be initiated through proper channel regarding development of the computer lab with more computers to provide 1:1 facility to students.

*Paramita Das*

Signature of IQAC Coordinator

IQAC Coordinator  
Chittaranjan College  
Kolkata-9

*Swasthik*  
Signature of the Principal

Principal  
Chittaranjan College  
Kolkata - 700009



**Comprehensive Action Taken Report (2022-23)**

**Action Taken on Institutional Feedback from stakeholders: Student,  
Faculty, Guardian and Alumni (session 2022-23)**

The IQAC plays a pivotal role in evaluating students' perspective on their overall college experience through their systematic Feedback collection. After a thorough analysis of surveys, the college has pinpointed specific areas for improvement in student perceptions. This insightful feedback process extends to faculty members, who contribute valuable opinions and innovative ideas regarding the curriculum and teaching - learning process. To achieve a holistic perspective, feedback is also sought from the college's alumni, capturing their sentiment about the institution and insight on strategic matters that could advance the college. All feedback from four stakeholders, students, faculty, guardian and alumni, is meticulously documented and responsive measures are implemented to the best extent possible. Some of the areas are highlighted as below:

starting from the academic session 2023 - 2024, a new four years undergraduate degree course has been introduced, leading to the development of a new curriculum framework. We are optimistic that our suggestions will be incorporated into the curriculum especially considering the active involvement of our HEI and several faculty members in the process.

The Secretary / Principal



## CHITTARANJAN COLLEGE

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The forward-looking decision underscores a commitment to modernizing our educational infrastructure. Initiatives have been set into motion to establish these smart classrooms, reflecting our dedication to providing students with cutting age technological resources for an enhanced experience.

Responding proactively to the evolving needs and interests of our students' body and mind regular indoor games facilities and yoga meditation programmes have been introduced.

*Paranita Das*

Signature of IQAC Coordinator

IQAC Coordinator  
Chittaranjan College  
Kolkata-9

*Shantiraj*

Signature of Principal

**Principal**  
**Chittaranjan College**  
**Kolkata-700 009**



No.....

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Memo No. 102(A)/23

Date : 22.03.23

**To the Register  
University of Calcutta  
87/1, College Street  
Kolkata-700073**

**Subject : Submission of the Feedback report, taken from Four Stakeholders :  
Student, Faculty, Guardian and Alumni and required Action Taken for the Session 2022 - 2023**

Respected Sir,

This is to bring to your kind attention that Chittaranjan College has taken feedback from its Beloved Students, Esteemed Faculties, Respectable Guardians and Alumni on the syllabus curriculum, infrastructure and holistic developments and also which action has been taken in the session 2022 - 23. In this connection, I'm submitting an outline of the Feedback received for your kind consideration and necessary suggestions.

The feedback from students, reveal that the students are mostly satisfied with the syllabus and curriculum, although, the feedback showed that there are scopes for modifications to make it more applicable for students' benefit. In fact, students expect more career-oriented courses to be supplemented along with.

From the response of the alumni, it was evident that majority of the alumni thought the syllabi required to be updated to make it more profession orientated.

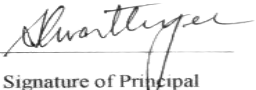
From the Faculty part, majority expressed their overall satisfaction on curriculum which could be able to impart subject specific information to the students.

From Guardians' point of view, most of them expect like alumni to update it more job - specific. In this connection provision for more hand - on workouts may be incorporated in the syllabi.

As its Affiliating University, I anticipate your considerate attention towards the findings observed in the response as mentioned above and seek your humble concern by doing the needful.

Thanks & regards.

Copy to: GB President, TCS and Convener of Academic Committee.

  
Signature of Principal

**Principal  
Chittaranjan College  
Kolkata-700 009**